## **Internal Audit – Final Management Report**

2022-23: Barbican Centre: Purchase Cards Compliance Check

Prepared by: Cirla Peall Issue Date: 19/12/2022 Assurance Rating: AMBER



This assurance work was undertaken as part of a rolling programme of Purchase Card (p-card) compliance checks across City Corporation departments and institutional departments.

# **Audit Scope**

- Evaluation of reported compliance with the P-Card Policy.
- Determination of the reasons for non-compliance.
- Review of local action taken to address non-compliance.
- Sample testing to evaluate controls over P-Card requirements that are not subject to quarterly performance reporting e.g. use of corporate contracts, business travel.

#### **Audit Approach**

- Review of the departmental response to the Q1 Action Report (transactions totalling approx. £261k) – in terms of investigation undertaken in respect of non-compliant transactions highlighted and action taken locally to prevent a recurrence.
- Comparison of performance from Q4 2021-22 (18/12/21 to 17/03/22) to Q1 2022-23 (18/03 to 17/06/2022), with transactions for both quarters totalling approx. £411k.
- Detailed examination of a sample of 20 non-compliant transactions totalling approx. £10k from the 2022-23 Q1 Chief Officer P-Card Report.
- Discussion with departmental reviewers to identify factors contributing to noncompliance.

## **Key Findings**

More effective action is required to improve compliance with the Purchase Card Scheme, in particular to ensure that:

- Approval of submitted transactions incorporates robust check and challenge, for example confirming that sufficient information has been supplied in support of purchases made and demonstrating a clear business need.
- Cardholder transactions are submitted in good time to facilitate effective review and approval.
- Cardholders are consistently held to account in respect of any non-compliance with the Scheme, making use of the 'three strikes' rule.
- VAT loss is minimised, with any missing receipts chased and used to make retrospective claims if appropriate.

One amber priority recommendation has been made to address these findings.

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f	Issue	Risk	Recommendation	Priority
	Controls in operation by the Barbican Centre to promote compliance with the corporate Purchase Card Scheme are not working effectively to ensure that transactions are:  Adequately explained and supported. Submitted on a timely basis. In accordance with all Policy requirements. Subject to robust review and approval.	<ul> <li>Where P-card transactions are not adequately explained / supported or not submitted for review on a timely basis:</li> <li>Assurance cannot be provided that spend is appropriate and linked to business need; and</li> <li>VAT losses may be incurred.</li> </ul>	<ul> <li>Barbican Centre Management should promote compliant P-Card practice by ensuring that:</li> <li>Approval of submitted transactions incorporates robust check and challenge.</li> <li>Cardholder transactions are submitted in good time to facilitate effective review and approval.</li> <li>Cardholders are consistently held to account in respect of any non-compliance with the Scheme.</li> </ul>	Amber

We agree with the recommendations. VAT correction journals will be posted each quarter after review and we will be issuing strike warnings for continuing non-compliance that could end with the removal of the card. We are working with some card holders and City Proc to ensure P cards are the best route for payment for some recurring goods/services.

Responsible Officer: Head of Finance & Business Administration

**Implementation Date:** 31/03/2023